

Telecommunications Regulation

9 - 13 June 2014,
Port of Spain,
Trinidad and Tobago



COMMONWEALTH
TELECOMMUNICATIONS
ORGANISATION



Overview

This course is designed to introduce the participants to the ICT regulation fundamentals and to the latest trends in the global ICT environment along with its impact on regulator's mandate including in such areas as interconnection, spectrum management, licensing, pricing and numbering.

For more information
about this course, or to
register, contact us on:
Tel: +44 (0) 208 600 3800
Fax: +44 (0) 208 600 3819
Email: programmes@cto.int

OBJECTIVES

- Understand regulatory objectives
- Learn to measure regulatory effectiveness
- Understand interconnection principles, procedures and its financial aspects
- Understand the changing demand for spectrum and the regulator's role in spectrum management
- Understand the methods and mechanisms for spectrum pricing
- Understand licensing process, practices and their objectives
- Understand the concepts of competition policies
- Understand regulatory dispute resolution mechanisms

EXPECTED OUTCOMES

Upon successful completion of this course, participants will be able to understand the objectives of regulation in the context of global trends and to find out ways to effectively regulate the ICT sector.

TARGET AUDIENCE

This course is aimed at decision-makers, researchers and professionals in the electronic communications sector, including those working in government policy departments, national and regional regulatory authorities, regulatory departments of electronic communications operators, electronic communications service providers, lawyers and consultants

COURSE OUTLINE

- Regulatory objectives
- Dimensions of regulatory effectiveness
- Structural, financial and functionality independence
- Interconnection principles, procedures and financial aspects including interconnection agreements
- Spectrum management and pricing
- Licensing objectives, process and practices including converged environments
- Costs and tariffs in telecommunications
- Concepts of competition policies
- Competition and convergence
- Quality of Service Monitoring
- The Future of Regulation – OTT, value added services, internet, broadcasting, content competition
- Approaches to regulatory dispute resolution

EXPERT PROFILES

Jabulani Mdaka

Mr Jabulani Mdaka holds a Certificate as well as a Master Certificate in Training and Development, a Diploma in Human Resource Management, a Diploma in Computer Science, a Diploma in Telecommunication Engineering, and a Certificate in Telecommunications Policies, Regulations and Management.

He has worked as a training and development practitioner for Telkom South Africa since 1990, specialising in construction and maintenance of both copper and optical fibre access networks. He is also involved in the development and management of telecommunications policies and regulations.

He is a registered education, training and development practitioner with the South African Qualification Authority (SAQA) and is also a registered Assessor, Moderator and a Skills Development Facilitator (SDF) with the Media Information and Communication Technology Sector Education and Training Authority (MICT SETA).

