

Commonwealth Telecommunications Organisation

Country Page – St Lucia

ICT Sector Information

| | |
|-------------------------------|--|
| Sector | Public Service, Sustainable Development, Energy, Science and Technology |
| Minister | Hon. Felix Finnistere |
| Principal Institutions | Ministry of Communications, Works, Transport and Public Utilities |
| Regulator | National Telecommunications Regulatory Commission (NTRC) |

Mobile Operators

| Operator's Name | Technology |
|-----------------|-----------------------------------|
| LIME | 850MHz GSM |
| Digicel | 850/1900 MHz GSM 2100 MHz UMTS |

CTO Niche Areas

Broadband

| | |
|----------------------------------|--|
| National Policy Documents | |
| Agency | National Telecommunications Regulatory Commission (NTRC) |
| Projects | Caribbean Regional Communications Infrastructure Programme |
| Publications | |

Broadband Indicators¹

| Indicators | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 |
|------------|------|------|------|------|------|------|------|------|------|------|------|------|------|
|------------|------|------|------|------|------|------|------|------|------|------|------|------|------|

¹ ITU statistics

| | | | | | | | | | | | | | |
|---|------|------|------|------|------|------|------|------|------|-------|-------|-------|-------|
| Mobile broadband subscriptions per 100 inhabitants | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | | | |
| Fixed Broadband Subscriptions per 100 inhabitants | | | 0.00 | 0.86 | 2.32 | 4.24 | 4.30 | 6.56 | 9.10 | 10.78 | 11.76 | 12.12 | 13.82 |

Cybersecurity & Cybercrime

| | |
|------------------------|--|
| Policy | Criminal Code Electronic Crimes Act Evidence Act |
| Agency | Royal St. Lucia Police Force |
| Other Resources | Cybersecurity Forum |

E-Education Skill Development and Entrepreneurship

| | |
|-------------------------|--|
| Policy Documents | Draft Policy for the Integration of Information & Communication Technology in the Education System |
| Agency | Ministry Of Education, Human Resource Development, Youth And Sports |
| Projects | Teacher professional development - MOE quarterly workshops |
| Publications | ICT in Education –St Lucia |

ICT For Disabilities

| | |
|-------------------------|--|
| Policy Documents | Draft Policy for the Integration of Information & Communication Technology in the Education System |
| Agency | Ministry Of Education, Human Resource Development, Youth And Sports |

Regulatory Environments including convergence and digital broadcasting switchover

| | |
|-------------------------|---|
| Policy Documents | Telecommunications Act ICT Development Strategy for St. Lucia |
| Agency | National Telecommunications Regulatory Commission (NTRC) |
| Projects | Telecommunication and ICT Development (TICT) Project The HIPCAR project - Harmonization of ICT policies and legislation across the Caribbean |
| Publications | SAINT LUCIA - ICT COUNTRY BRIEF |

Youth and ICTs

| | |
|-------------------------|--|
| Policy Documents | Draft Policy for the Integration of Information & Communication Technology in the Education System |
| Agency | Ministry Of Education, Human Resource Development, Youth And Sports |
| Projects | Teacher professional development - MOE quarterly workshops |
| Publications | ICT in Education –St Lucia |

ICT Sector Indicators

Indicators on ICT infrastructure and access - ²

| Indicators | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 |
|--|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Fixed telephone subscriptions | 48,900 | 50,000 | 51,121 | 49,000 | 42,000 | 39,000 | 39,357 | 39,688 | 40,940 | 38,561 | 37,450 | 35,904 | 36,842 |
| Fixed telephone subscriptions per | 31.13 | 31.47 | 31.85 | 30.24 | 25.67 | 23.60 | 23.57 | 23.51 | 23.99 | 22.36 | 21.49 | 20.39 | 20.72 |

² ITU statistics

| | | | | | | | | | | | | | |
|--|-------|-------|--------|--------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| 100 inhabitants | | | | | | | | | | | | | |
| Mobile cellular telephone subscriptions | 2,500 | 2,700 | 14,313 | 99,000 | 101,000 | 105,656 | 105,600 | 147,000 | 175,045 | 189,738 | 198,212 | 216,530 | 227,000 |
| Mobile cellular telephone subscriptions per 100 inhabitants | 1.59 | 1.70 | 8.92 | 61.09 | 61.72 | 63.93 | 63.23 | 87.09 | 102.59 | 110.02 | 113.74 | 123.00 | 127.68 |
| Estimated Internet Users per 100 inhabitants | 5.09 | 8.18 | 14.64 | 20.98 | 21.40 | 21.57 | 24.50 | 27.90 | 32.00 | 36.00 | 43.30 | 45.00 | 48.63 |

ICT Publications from Other International Organisations

| Source Organisation | Title of Publication |
|----------------------------|--|
| InfoDev | ICT in Education –St Lucia |