

Commonwealth Telecommunications Organisation

Country Page – Sri Lanka

ICT Sector Information

Sector	Posts and Telecommunications
Minister	Hon. Jeevan Kumaratunga Minister of Postal services
Principal Institutions	Ministry of Posts and Telecommunications
Regulator	Telecommunications Regulatory Commission of Sri Lanka (TRCSL)
Sector Policy	e- Sri Lanka
Other Departments/Agencies in the Portfolio	Information and Communication Technology Agency of Sri Lanka (ICTA) - ICT Policy Implementing body

Mobile Operators

Operator	Technology
Dialog	GSM, GPRS, EDGE, UMTS, HSPA, WiMAX, LTE (Colombo only)
Mobitel	GSM, GPRS, EDGE, UMTS, HSPA, LTE (Colombo only)
Etisalat	GSM, GPRS, EDGE, UMTS, HSPA, LTE (Planned)
Airtel	GSM, GPRS, EDGE, UMTS, HSPA
Hutch	GSM, GPRS, EDGE, UMTS, HSPA

CTO Niche Areas

Broadband

National Policy Documents	e- Sri Lanka
Agency	Information and Communication Technology Agency of Sri Lanka (ICTA) Telecommunications Regulatory Commission of Sri Lanka (TRCSL)
Projects	National Broadband Network ICTA's 1000 Nenasala (Knowledge Centre) Project
Publications	Broadband in Sri Lanka - Infodev
Other Resources	http://www.nanasala.lk/

Broadband Indicators¹

Indicators	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
Mobile broadband subscriptions per 100 inhabitants	0.00	0.00	0.00	0.00	0.00	0.00	0.08	0.81	2.35	5.67			
Fixed Broadband Subscriptions per 100 inhabitants		0.00	0.00	0.02	0.10	0.11	0.11	0.31	0.50	0.82	1.09	1.71	1.99

Cybersecurity & Cybercrime

Policy	Electronic Transactions Act No. 19 Sri Lanka Computer Crimes Act No. 24
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¹ ITU statistics

Agency	The Sri Lanka Computer Emergency Response Team Coordination Centre (SLCERT) – a privately limited liability company that is 100% owned subsidiary of ICTA Police Investigation Team : CID , NIB
Projects	National CIRT Establishment in Uganda
Related Publications	Sri Lanka CERT Project e- Laws Project within the e-Sri Lanka Project
Other Resources	Cybersecurity Forum

E-Education Skill Development and Entrepreneurship

Policy Documents	National Policy on Information and Technology in School Education (NAPITSE) The Information and Communication Technology Agency (ICTA) of Sri Lanka: ICT Act no.27
Agency	Ministry of Education ICTA
Indicators - Internet access in schools, Out of a 1–7 (best) scale	3.3
Projects	Nanasala Project Kothmale Community Radio Sri Lanka: Secondary Education Modernization Project Sri Lanka Environmental Television Project
Publications	Survey of ICTs for Education in India and South Asia, Country Studies – Sri Lanka – Infodev

ICT For Disabilities

Policy Documents	Protection of Rights of Persons with Disabilities Act, 1996, National Policy on Disability for Sri Lanka, 2003, The Telecommunications Ten Year Development Plan, 2006-2016 Universal Service Obligation
Agency	Telecommunications Regulatory Commission of Sri Lanka (TRCSL)
Projects	eENABLE Project
Publications	eENABLE" – A Success Story from the Democratic Socialist Republic of Sri Lanka - ITU

Regulatory Environments including convergence and digital broadcasting switchover

Policy Documents	The Ten Year Development Plan for Telecommunication 2006 – 2016 (TRC, 2010) Sri Lanka Telecommunications Act, No. 25 of 1991 – established Sri Lanka’s first regulatory authority- Sri Lanka Telecommunications Authority (SLA) Sri Lanka Telecommunications (Amendment) Act, No. 27 of 1996 – transforming STA to TRCSL
Agency	Telecommunications Regulatory Commission of Sri Lanka (TRCSL)
Indicators	
Projects	
Publications	ICT Sector Performance Review for Sri Lanka – LIRNEasia
Other Resources	

Youth and ICTs

Policy Documents	The Ten Year Development Plan for Telecommunication 2006 – 2016
Agency	ICTA

Projects	<p>YCS 2012 : National Level School ICT Championship – YOUNG SRI LANKA ICT TALENTS : help expose the computing talents of children at the early stage and encourage them to develop their talents and earn recognition for their innovations</p> <p>WSIS Sri Lankan Youth - To give a leading role to youth in the ICT policy making in Sri Lanka</p>
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ICT Sector Indicators

Indicators on ICT infrastructure and access - ²

Indicators	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
Fixed telephone subscriptions	767,411	827,195	883,108	939,013	991,239	1,243,994	1,884,078	2,742,059	3,446,411	3,435,958	3,578,463	3,608,392	3,449,391
Fixed telephone subscriptions per 100 inhabitants	4.09	4.37	4.62	4.85	5.05	6.27	9.39	13.53	16.83	16.62	17.15	17.15	16.25
Mobile cellular telephone subscriptions	430,202	667,662	931,403	1,393,403	2,211,158	3,361,775	5,412,496	7,983,489	11,082,454	16,305,417	17,359,312	18,319,447	20,324,070
Mobile cellular telephone subscriptions per 100 inhabitants	2.30	3.53	4.87	7.19	11.28	16.94	26.98	39.38	54.13	78.89	83.22	87.05	95.76
Estimated Internet Users per 100 inhabitants	0.65	0.79	1.05	1.46	1.45	1.79	2.54	3.88	5.80	8.78	12.00	15.00	18.29

² ITU statistics

World Economic Forum ICT Readiness Indicators³

Laws relating to ICT, out of a 1–7 (best) scale	4.0
Mobile Network Coverage, % pop. covered	98.0
Broadband Internet subscriptions/100 pop	1.7
Mobile broadband subscriptions/100 pop	2.3
Households with personal computers, %	12.3
Use of virtual social networks, out of a 1–7 (best) scale	4.8
Impact of ICT on new services and products, out of a 1–7 (best) scale	4.9
Impact of ICT on new organisational models, out of a 1–7 (best) scale	4.5
Gov't Success in ICT Promotion, out of a 1–7 (best) scale	n/a
Importance of ICT to gov't vision, out of a 1–7 (best) scale	5.1
ICT use & gov't efficiency, out of a	4.9

³ These indicators are derived from the World Economic Forum's Executive Opinion Survey. http://www3.weforum.org/docs/WEF_GITR_Report_2013.pdf

1–7 (best) scale	
Gov't Online Service Index, out of a 0-1 (best) scale	0.38
E-Participation Index, out of a 0-1 (best) scale	0.08

ICT Publications from Other International Organisations

Source Organisation	Title of Publication
InfoDev	Broadband in Sri Lanka - Infodev
World Economic Forum	The Global Information Technology Report 2013