



# DAYONE 08SEPTEMBER2014

## ACCESS, POLICY AND FINANCING

08.00 **Registration opens and morning refreshments**

### OPENING CEREMONY

09.00 - 10.20

Chair: **Abigail Sono**, Industry Partner Representative and Executive Council Member, Commonwealth Telecommunications Organisation and International Key Account Manager, Telkom South Africa

09.00 **Welcome Remarks**

**Sunil Kanti Bose**, Chairman, Bangladesh Telecommunication Regulatory Commission

09.10 **Welcome Address**

**Professor Tim Unwin**, Secretary-General, Commonwealth Telecommunications Organisation

09.20 **Welcome Address**

**Juma Kandie**, Chairperson, Commonwealth Telecommunications Organisation and Director of Human Resources, Communications Authority of Kenya

09.30 **Welcome Remarks**

**Nazrul Islam Khan**, Secretary, Information & Communication Technology Division, Government of the People's Republic of Bangladesh

09.35 **Welcome Address**

**Dr Eugene Juwah**, Executive Vice Chairman and Chief Executive Officer, Nigerian Communications Commission

09.45 **Welcome Remarks**

**Faizur Rahman Chowdhury**, Secretary, Post and Telecommunications Division, Government of the People's Republic of Bangladesh

09.50 **Ministerial Welcome**

**Honourable Zunaid Ahmed Palak MP**, State Minister, Ministry of Post, Telecommunications & Information Technology, Bangladesh

10.00 **Official Event Opening**

**Honourable Abdul Latif Siddique**, Minister of Posts and Telecommunications, Ministry of Posts & Telecommunications, Bangladesh

10.20 **GROUP PHOTOGRAPH & REFRESHMENTS**

### HIGH LEVEL PANEL OF EMINENT PERSONS

10.50 - 11.25

10.50 **ICTs for Development: Setting the Scene**

Chair: **Professor Tim Unwin**, Secretary-General, Commonwealth Telecommunications Organisation

Panelists: **Honourable Hasanul Haq Inu**, Information Minister, Bangladesh

**Professor Patrick Makungu**, Permanent Secretary, Ministry of Communication Science and Technology, Tanzania

**Dr Atiur Rahman**, Governor, Bangladesh Bank

**Honourable Abdul Latif Siddique**, Minister of Posts and Telecommunications, Ministry of Posts & Telecommunications, Bangladesh

### GAINING ACCESS: ENHANCING ICT DEVELOPMENT AND CONNECTIVITY

11.25 - 12.50

Chair: **Sunil Kanti Bose**, Chairman, Bangladesh Telecommunication Regulatory Commission

11.25 **Keynote address: Implementing a National ICT Broad-band Backbone**

**Cris Seecheran**, Chief Executive Officer, Telecommunications Authority of Trinidad and Tobago

11.45 **Presentation: ICT Benefits in a Networked Society**

**Emanuel Viklund**, Global Head of Marketing, Business Unit Support Solutions, Ericsson, Sweden

12.05 **Panel discussion: The Role of Infrastructure Sharing**

Panelists: **Dr Akram H. Chowdhury**, Executive Vice Chair, Bangladesh Internet Governance Forum

**Daniel Onyango Obam**, Communications Radio Technology Expert, National Communications Secretariat, Kenya

**Rajkumar Prasad**, Chief Executive Officer, Commonwealth Centre for e-Governance, India

**Cris Seecheran**, Chief Executive Officer, Telecommunications Authority of Trinidad and Tobago

**Sameer Sinha**, Chief Sales and Marketing Officer, Indus Towers Limited, India

**Emanuel Viklund**, Global Head of Marketing, Business Unit Support Solutions, Ericsson, Sweden

12.50 **NETWORKING LUNCH HOSTED BY ROBI BANGLADESH LTD**

### POLICY AND REGULATION

13.50 - 15.15

Chair: **Major General Manzurul Alam**, (Retd), Managing Director, Rosetta Associates Limited, Bangladesh

13.50 **Presentation: Implementing Effective ICT Regulation and Policies**

**Dr Eugene Juwah**, Executive Vice Chairman and Chief Executive Officer, Nigerian Communications Commission

14.10 **Presentation: Policies for Promoting New ICT Services in Emerging Markets**

**Mohammad Azad Rahman**, Operations Officer, International Finance Corporation, World Bank Group

14.30 **Presentation: Economic Transformation through Facilitative Regulation: Kenya's Perspective**

**Francis Wangusi**, Director General, Communications Authority of Kenya



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# DAY ONE 08 SEPTEMBER 2014

## ACCESS, POLICY AND FINANCING

### 14.50 Panel Discussion: Assessing the Need for Regular and Effective Coordination among ICT Regulators and Industry

Panelists: **Hans Henrichsen**, Chief Representative Officer, Telenor, Bangladesh

**Dr Eugene Juwah**, Executive Vice Chairman and Chief Executive Officer, Nigerian Communications Commission

**T. I. M. Nurul Kabir**, Secretary General, Association of Mobile Telecom Operators of Bangladesh

**Deepali Liberhan**, India & South Asia Public Policy Manager, Facebook

**Frédéric Maduraud**, Acting Head of Delegation, European Union Delegation to Bangladesh

**Deepak Maheshwari**, Head – Government Affairs, India Region, Symantec Corporation

**Mohammad Azad Rahman**, Operations Officer, International Finance Corporation, World Bank Group

**Taimur Rahman**, Regulatory Affairs Senior Director General, Regulatory & Legal Affairs, Banglalink Digital Communications Ltd, Bangladesh

**Shola Taylor**, ICT Advisor, Ministry of Communications Technology, Nigeria

**Francis Wangusi**, Director General, Communications Authority of Kenya

### 16.05 Presentation: Making ICTs Affordable in Rural Areas

**Tenzin Dolma Norbhu**, Lead ICT Policy Specialist and Regional Coordinator for Asia, The World Bank

### 16.25 Presentation: Financing ICT Infrastructure

**Robert Cronin**, Vice President, IREX, USA

### 16.45 Panel discussion: The Challenges in using Universal Service Funds to Enable Broadband

Panelists: **Colonel Iqbal Ahmed**, Director General Engineering and Operations Division, Bangladesh Telecommunication Regulatory Commission

**Wisit Atipayakoon**, Programme Officer, International Telecommunication Union (ITU), Asia Pacific

**Honourable Kofi Attor**, Chief Executive Officer, Ghana Investment Fund for Electronic Communication

**Kojo Boakye**, Policy and Advocacy Manager, Alliance for Affordable Internet

**Robert Cronin**, Vice President, IREX, USA

**Nazrul Islam Khan**, Secretary, Information & Communication Technology Division, Government of the People's Republic of Bangladesh

**Tenzin Dolma Norbhu**, Lead ICT Policy Specialist and Regional Coordinator for Asia, The World Bank

### 15.35 AFTERNOON REFRESHMENTS

### FINANCING INFRASTRUCTURE

16.05 - 17.30

Chair: **Abu Saeed Khan**, Senior Policy Fellow, LIRNEasia, Bangladesh

### 17.30 CLOSE OF CTO FORUM DAY ONE

### FORUM RECEPTION HOSTED BY BTRC

19.00

### GALA DINNER HOSTED BY BANGLADESH TELECOMMUNICATION REGULATORY AUTHORITY - RADISSON BLU WATER GARDEN HOTEL, DHAKA

20.00

# DAY TWO 09 SEPTEMBER 2014

## MOBILES, COMMERCE AND DATA

### LOOKING TO THE FUTURE: MOBILE TECHNOLOGIES

09.00 - 10.30

Chair: **Dr Bilel Jamoussi**, Special Advisor, Tunisian Minister of Higher Education, Scientific Research, and ICTs

### 09.00 Presentation: Practical Experiences: 2G to 3G Migration Strategy for Improved Network Utilisation

**Harish Bhatt**, Mobile Broadband Network Consultant, Huawei Technologies Bangladesh Ltd

### 09.20 Presentation: Is WIMAX/Wi-fi the Answer to Underserved Areas?

**Gazi Muhammad Salahuddin**, Chief Executive Officer, Platinum Communications Limited, Bangladesh

### 09.40 Panel discussion: Should Emerging Markets Adopt

### 4G LTE or is Too Soon?

Panelists: **Gias Uddin Ahmed**, Managing Director, Teletalk Bangladesh Limited

**Harish Bhatt**, Mobile Broadband Network Consultant, Huawei Technologies Bangladesh Ltd

**Sandipan Chakraborty**, Chief Technology Officer, Airtel Bangladesh

**Munir Hasan**, Director, Strategy & Planning, Corporate Affairs Division, Grameenphone Limited, Bangladesh

**Somnath Mahalanabis**, Executive Vice President, Head of Planning Technology, Robi Axiata Ltd, Bangladesh

**Gazi Muhammad Salahuddin**, Chief Executive Officer, Platinum Communications Limited, Bangladesh

### 10.30 MORNING REFRESHMENTS

### THE MOBILE COMMERCE REVOLUTION

11.00 - 12.45

Chair: **Nazneen Sultana**, Deputy Governor, Bangladesh Bank



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# COMMONWEALTH TELECOMMUNICATIONS ORGANISATION FORUM 2014

8 - 10 SEPTEMBER 2014, DHAKA, BANGLADESH



## DAY TWO 09 SEPTEMBER 2014

### MOBILES, COMMERCE AND DATA

#### 11.00 Presentation: Capitalising on the Mobile-Commerce Revolution

**Kamaljeet Rastogi**, Global Head, Business Development, Mobile Financial Solutions, Mahindra Comviva, India

#### 11.20 Presentation: Effectively Integrating Mobile Technology to Boost Profitability

**Sonia Bashir Kabir**, Country Manager, Microsoft, Bangladesh

#### 11.40 Presentation: Latest Mobile Commerce Innovations

**Daniel Onyango Obam**, Communications Radio Technology Expert, National Communications Secretariat, Kenya

#### 12.00 Panel Discussion: Overcoming Barriers to the Successful Adoption of Mobile Commerce

Panelists: **Shameem Ahsan**, Chief Executive Officer of Akhoni.com, President of Bangladesh Association of Software and Information Services & Director of Agrani Bank Limited, Bangladesh

**Josephine Amuwa**, Director, Policy, Competition and Economic Analysis, Nigerian Communications Commission

**Sonia Bashir Kabir**, Country Manager, Microsoft, Bangladesh

**Daniel Onyango Obam**, Communications Radio Technology Expert, National Communications Secretariat, Kenya

**Rajesh Palit**, Chief Technology Officer, Ethics Advance Technology Limited, Bangladesh

**Kamal Quadir**, Chief Executive Officer, Bkash, Bangladesh

#### 12.45 NETWORKING LUNCH HOSTED BY BANGLALINK DIGITAL COMMUNICATIONS LIMITED

#### CLOUD COMPUTING FOR DEVELOPMENT 14.00 - 15.35

Chair: **Vimalen Reddi**, Chairman, ICT Authority, Mauritius

#### 14.00 Presentation: United Nations Development Programme's Journey to the Cloud

**Shirin Hamid**, Chief Technology Officer, United Nations Development Programme

#### 14.20 Presentation: Next Generation Application of BPO: Changing the Game with Data Analytics

**Ahmadul Hoq**, President, Bangladesh Association of Call Center & Outsourcing

#### 14.40 Panel discussion: Cloud Computing: Opportunities and Issues for Developing Countries

Panelists: **Anir Chowdhury**, Policy Advisor, Access to Information Project, Prime Minister's Office, Bangladesh

**Chandan Ghosh**, Co-founder & Chief Strategy Officer, ProdCoMS, India

**Shirin Hamid**, Chief Technology Officer Director, United Nations Development Programme

**Ahmadul Hoq**, President, Bangladesh Association of Call Center & Outsourcing

**Dr Mahfuzul Islam**, Head of the Department Computer Science and Engineering, Bangladesh University of Engineering and Technology

#### 15.25 AFTERNOON REFRESHMENTS

#### EMBRACING BIG DATA 15.55 - 17.20

Chair: **Shola Taylor**, ICT Advisor, Ministry of Communications Technology, Nigeria

#### 15.55 Presentation: The Big Data Opportunity: Commercialising your Data

#### 16.15 Presentation: Creating Value from Big Data Analytics

**Reyad Hasnain**, Country Manager, Bangladesh, Mahindra Comviva, India

#### 16.25 Big Data in Networked Society - Ericsson workshop

**Bunyati Kirdniyom**, Head of Regulatory Affairs, Region Southeast Asia and Oceania, Ericsson

#### 17.10 CLOSE OF CTO FORUM DAY TWO

#### 19.00 DINNER FOLLOWED BY CULTURAL PROGRAMME HOSTED BY GRAMEEN PHONE

Dinner venue: **Bashundhara Convention Center**, Plot# 56/A, Block#C, Umme kulsum Road, Bashundhara R/A, Dhaka-1229

**Dress code:** Gentlemen a closed collar lounge suit or traditional national dress and ladies an appropriate evening dress.

**Transfers:** Transport will be provided to and from the dinner venue

## DAY THREE 10 SEPTEMBER 2014

### TECHNOLOGY AND SOCIAL INCLUSION

#### EMPOWERING WOMEN THROUGH ICT 09.00 - 10.05

Chair: **Dr Marianne Treschow**, Former Director General, Swedish Post and Telecom Authority, Commonwealth Telecommunications Organisation Ambassador for Scandinavia

#### 09.00 Presentation: Looking at How ICTs Play a Crucial Role in Empowering Women

**Shazia Omar**, Head of Advocacy and Communications, The Economic Empowerment of the Poorest Programme, SHREE, Bangladesh

#### 09.20 Panel discussion: Can ICTs be used to Reduce Gender Inequalities?

Panelists:

**Blerta Cela**, Assistant Country Director/Head of results, resource and partnerships, United Nations Development Programme



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# DAY THREE 10 SEPTEMBER 2014

## TECHNOLOGY AND SOCIAL INCLUSION

**Shazia Omar**, Head of Advocacy and Communications, The Economic Empowerment of the Poorest Programme, SHIREE, Bangladesh

**Shamina Shafiq**, Member, National Commission for Women, India

**Luna Shamsuddoha**, President, Bangladesh Women in Technology, Bangladesh

**Syed Almas Kabir**, Vice President, ISP Association of Bangladesh  
**Richard Lacey**, Head of Project English in Action, BBC Media Action, United Kingdom

**Bazlur Rahman**, Chief Executive Officer, Bangladesh NGOs Network for Radio and Communication

**Chetan Sharma**, Founder, Datamation Foundation Trust and Datamation Group, India

### ICT AND ACCESSIBILITY FOR PEOPLE WITH DISABILITIES 10.05 - 11.10

Chair: **Ingrid Seerattan**, Permanent Secretary, Ministry of Science and Technology, Government of the Republic of Trinidad and Tobago

#### 10.05 **Presentation: ICT Tools and Applications for People with Disabilities**

**Vashkar Bhattacharjee**, Program Manager, Young Power in Social Action, Bangladesh

#### 10.25 **Panel discussion: Opportunities, Issues and Challenges: Creating an ICT Ecosystem that Supports People with Disabilities**

Panelists:

**Jörgen Ahlström**, Expert Adviser, Swedish Post and Telecom Agency  
**Khandaker Jahurul Alam**, Executive Director, Centre for Services and Information on Disability, Bangladesh

**Vashkar Bhattacharjee**, Program Manager, Young Power in Social Action, Bangladesh

**Professor Tim Unwin**, Secretary-General, Commonwealth Telecommunications Organisation

### 11.10 MORNING REFRESHMENTS

### INTEGRATING ICTS INTO EDUCATION 11.40 - 13.05

Chair: **Dr Ananya Raihan**, Executive Director, DNET, People's Republic of Bangladesh

#### 11.40 **Presentation: English In Action: Innovation using Mobile for Classroom and Adult Learning in Bangladesh**

**Richard Lacey**, Head of Project English in Action, BBC Media Action, United Kingdom

#### 12.00 **Presentation: The Role of Skills in Unlocking the Opportunity of the Mobile Internet**

**Mark Surman**, Executive Director, Mozilla Foundation

#### 12.20 **Panel Discussion: Developing Skills in ICT and Digital Technologies**

Panelists: **Mohammad Shahid Uddin Akbar**, Chief Executive Officer, Bangladesh Institute of ICT in Development

**Dr Syed Akhter Hossain**, Head of Computer Science and Engineering, Department of Computer Science and Engineering, Daffodil International University, Bangladesh

### PROTECTING THE YOUNG AND THE VULNERABLE 13.05 - 13.25

#### 13.05 **Presentation: Helplines for Children and Young People – What Regulators and Operators can do to Fight Child Abuse**

**Thomas Müller**, Head of Policy and Research, Child Helpline International

**Mofya Chisala**, Director of Corporate Affairs, Zambia Information and Communication Technology Authority

### CLOSING CEREMONY 12.35 - 13.20

Chair: **Abigail Sono**, Industry Partners Representative and Executive Council Member, Commonwealth Telecommunications Organisation and International Key Account Manager, Telkom South Africa

#### 12.35 **Closing Remarks of Bangladesh Telecommunication Regulatory Commission**

**Sunil Kanti Bose**, Chairman, Bangladesh Telecommunication Regulatory Commission

#### 12.50 **Closing Remarks of the Commonwealth Telecommunications Organisation**

**Professor Tim Unwin**, Secretary-General, Commonwealth Telecommunications Organisation

#### 13.05 **Official Closing of the Commonwealth Telecommunications Organisation Forum 2014**

**Honourable Zunaid Ahmed Palak MP**, State Minister, Ministry of Post, Telecommunications & Information Technology, Bangladesh

### 13.20 CLOSE OF EVENT

### 14.30 NETWORKING LUNCH HOSTED BY AIRTEL BANGLADESH LIMITED

### 19.00 DINNER HOSTED BY CITYCELL BANGLADESH LIMITED

**Dinner venue: Army Golf Club**, Dhaka, Dhaka - 1206, Bangladesh **Dress code:** Gentlemen a closed collar lounge suit or traditional national dress and ladies an appropriate evening dress