

CTO EVENTS

Commonwealth Human Resources for ICT 2014 Hilton Mumbai International Airport Hotel, India

ICT human resource executives from 20 Commonwealth countries met in Mumbai, India for the Commonwealth Human Resources for ICT 2014 conference on the 3rd to 4th November 2014. Over the two days delegates discussed how HR professionals in the telecommunications sector can be prepared for market altering trends and technologies that will result in the need for new talent, training and business synergies. For conference outcomes and further information please visit the event [website](#).



Delegates to HR4ICT

Commonwealth Broadband Forum 2014 Safari Park Hotel, Nairobi, Kenya

The 2014 Commonwealth Broadband Forum was hosted by the [Communications Authority of Kenya](#) in partnership with the Commonwealth Telecommunications Organisation from the 18th to 20th of November.

The inaugural Forum was officially opened by Joseph Tiampati, Principal Secretary, Ministry of Information, Communication and Technology, Francis Wangusi, Director-General, Communications Authority of Kenya and Professor Tim Unwin, Secretary-General, CTO. Joseph Tiampati commended the CTO for the timely theme, which is especially relevant at a time when countries are seeking home grown solutions to expand access to the internet and ICTs to citizens.



Joseph Tiampati, Principle Secretary, Ministry of Information, Communication and Technology, Kenya

The Forum attracted delegates from Commonwealth countries and beyond, including Zunaid Ahmed Palak, MP, State Minister, Ministry

of Posts and Telecommunications, Bangladesh, Abdoukarim Soumalia, Secretary-General, African Telecommunications Union and Marceline Tayob, Senior Advisor, International Telecommunications Union, Regional Office for Africa.

Upcoming Events

Digital Broadcasting Switchover Forum 2015

17-19 February 2015, The Indaba Hotel and Conference Centre, Johannesburg, South Africa

This is a key event for stakeholders across Africa and will provide them with solutions which will enable them to deliver against their digital switchover roadmap: Key topics to be discussed include:

- Focusing on the future of digital migration
- Policy and regulatory interventions that protect public interest
- Alternative approaches to digital transition
- Infrastructure models to fit national contexts
- Convergence, content evolution and multiple delivery platforms
- Financing mechanisms for digital switchover
- The regulation of content in a multichannel environment
- The effective utilisation of the digital dividend
- Digital broadcasting and innovation in the Commonwealth

Other upcoming events in 2015

- People with Disabilities and ICTs: a Caribbean Workshop, St John's, Antigua, 9-11 February
- Commonwealth E-Government Forum, Kigali, Rwanda, March
- Commonwealth Cybersecurity Forum 2015, London, United Kingdom, 22-24 April
- Commonwealth Human Resources for ICT 2015, Maputo, Mozambique, May/June
- Commonwealth Broadband Forum 2015, Abuja, Nigeria, 16-18 June
- Commonwealth Telecommunications Organisation Forum 2015, Nairobi, Kenya, September

For more information about any of the CTO's events, please view the event pages of the [website](#). For registration enquiries contact [Robert Hayman](#), Events Manager.

CTO MEMBERSHIP

We are pleased to announce the admission of [Vodafone](#) as an ICT Sector Member. Vodafone is one of the world's largest telecommunications companies and provides a range of services including voice, messaging, data and fixed communications. The group has mobile operations in 26 countries, partners with mobile networks in 53 more, and fixed broadband operations in 17 markets. As of 30th September 2014, Vodafone had 438 million mobile customers and 11 million fixed broadband customers.

CTO RESEARCH & CONSULTANCY

Study on Broadband in East Africa

The Research and Consultancy Team (R&C) has recently started a research study investigating the status of broadband in Burundi, Kenya, and Tanzania. The study, funded by [Avanti](#), will focus on regulatory aspects and service provision of broadband, as well as the application of broadband in the education, health and e-commerce sectors. The study also aims to capture the future needs of broadband communications for social, industrial and economic development.

Senior Programme Officer, Fargani Tambeayuk, undertook the first in-country mission to all three countries from 27th October to 6th November. This mission launched the project and enabled the CTO to interview key stakeholders in the broadband sector in Burundi, Kenya and Tanzania. Organisations interviewed include the Communications Authority of Kenya, Ministry of Health of Kenya, Ministry of Education of Kenya, Safaricom Kenya, the Agence de Régulation et de Contrôle des Télécommunications of Burundi, ONATEL Burundi, Mobicash Burundi, the Tanzania Communications Regulation Authority, the Universal Communications Service Access Fund for Tanzania, and Vodacom Tanzania.

Work on the project is ongoing, and the CTO is currently in the process of administering a questionnaire to key stakeholders.

Other projects the R&C team have worked on this month include eHealth Sustainability in Sub-Saharan Africa; Cybersecurity Research and Critical Information Infrastructure Protection; and [Secured Urban Transportation](#).

CTO CAPACITY DEVELOPMENT & TRAINING

The annual meeting of Liaison Officers of the Programme for Development & Training (PDT), the CTO's main ICT capacity development programme, was held in Mumbai on 5th November



Delegates to the PDT Liaison Officers annual meeting

2014. A new management committee to oversee and guide the development of future programmes was elected as follows:

- Asia: Bangladesh Telecommunication Regulatory Commission
- Caribbean: Telecommunications Services of Trinidad & Tobago
- East Africa: Communications Authority of Kenya (First Vice Chair)
- Southern Africa: Swaziland Posts and Telecommunications Corporation (Second Vice Chair)

- West and Central Africa: Vodafone Ghana (Chair)
- Offering Partners: Telecommunications Regulatory Board of Cameroon

Caribbean Regional Cybersecurity Workshop

Following the adoption of the Commonwealth Cybergovernance Principles the CTO created the [Commonwealth Approach for Developing National Cybersecurity Strategies](#) which is being showcased around the Commonwealth. The CTO conducted a two day cybersecurity workshop for the Caribbean region from 17th to 18th November 2014 in Bridgetown, Grenada. Key topics covered were:

- National cybersecurity strategy planning
- Critical Information Infrastructure Protection (CIIP)
- Regional cybersecurity initiatives
- Securing the internet

Upcoming training courses

Diploma in Telecommunications Management Studies (DTMS)

West Africa Training Course, 16 February-26 March 2015, Abuja, Nigeria

The CTO's Diploma in Telecommunications Management Studies (DTMS) is a six week programme developed to help experienced, specialist telecommunications professionals gain a thorough and comprehensive understanding of all aspects of telecommunications business management. This year's course took place from 18th August to 19th September at Telkom South Africa's Centre for Learning in Olifantsfontein.

Through a combination of practical lectures and group exercises, the 2015 course will cover:

- Telecommunications network fundamentals
- ICT policy and regulation
- Business strategy
- Project management
- Risk management and business continuity planning
- HR and talent management
- Marketing and CRM
- Financial management

ICT Regulation: Understanding the Big Picture of ICTs for Development

9-13 March 2015, London, UK

Following the success of the first [ICT Regulation Workshop](#), the CTO is pleased to announce dates for a new course in spring next year. This course provides an overview of the ICT sector and regulation, set within the context of ICTs for development for newly appointed board members of ICT regulatory authorities,

For further information on all our courses, please contact [Hilda Muchando](#), Deputy Manager, Capacity Development and Training.

CTO NATIONALLY & INTERNATIONALLY

Secretary-General, Professor Tim Unwin, took part in a panel session at the [Royal United Services Institute](#) conference on UK Resilience. Professor Unwin discussed resilience governance from a Commonwealth ICT perspective.