

Overview of the Strategic Planning Project for National Communications Authority (NCA), Ghana

The CTO completed a project to assist the National Communications Authority (NCA) of Ghana with the development of its current 5-year Strategic Plan. The Plan will help the NCA to continue facilitating the fast growth that the country's ICT sector has witnessed over the last decade; a decade in which Ghana's mobile penetration rate, for example, grew from 0.67% to 81%.

The Strategic Plan provides the NCA with overarching Strategic Objectives that the Authority hope to achieve in the five year life-cycle of the strategic plan. In addition to formulating new strategic objectives, the CTO worked with their counterparts at the NCA to design a new institutional framework for the Authority. The Framework was designed to ensure the NCA has the structure and human capacity to meet its strategic objectives. As well as proposing some changes to the structure of the Authority, the framework details training requirements that will help the NCA meet current and future challenges.