



COMMONWEALTH
TELECOMMUNICATIONS
ORGANISATION



ICT Regulation: Understanding the Big Picture of ICTs for Development

06 - 10 October 2014
London, UK

Overview

Board members of telecommunications regulatory authorities across the Commonwealth often express a wish to understand more about the wider context within which telecommunications regulation take place so that they can be better placed to undertake their roles. The Commonwealth Telecommunications Organisation is delivering a five-day course at its London headquarters twice a year for its member organisations and others to provide an introduction to the use of information and communication technologies for development (ICT4D), focusing especially on the role of regulatory authorities

OUTLINE

Date	Session	Overview	Comments	Facilitators
Monday 6 Oct 14	Overview of ICT Policy and Regulation			
09.30	Arrival and morning refreshments			
10.00	Icebreaking exercise	This exercise is aimed at discussing participants' expectations.	Identifying participants and key issues faced in their role as regulators.	Marcel Belingue, Senior Manager, Head of Membership & Communications, Commonwealth Telecommunications Organisation
10.30	Refreshments and networking			
11:00	Broadcasting Regulation			David Hemingway Senior Spectrum Manager, BBC
12.00	<ul style="list-style-type: none"> Overview of the ICT and electronic communications sector The context of telecommunications regulation: key agendas Key ICT indicators, and overall impact on the national economy 	Participants will be provided with an overview of the electronic communications sector and perspectives from Sweden on building innovative infrastructure. The main drivers of telecommunications regulation will be presented and discussed. ICT indicators will be discussed in relation to their impact on knowledge economies.		Dr Marianne Treschow, Former Director General, the Swedish Post and Telecom Authority, Founder and Chief Executive Officer, TreschowConsulting
13.00	Buffet lunch in CTO premises			
14.00	The economics of regulation: Options for action: <ul style="list-style-type: none"> The economic rationale of regulation: Principles and institutions Telecommunications and antitrust Economic aspects of regulating access to networks with a focus on spectrum The role of rate-making and price regulation 	Participants will be provided with an overview of the economics of regulation by highlighting the economic rationale of regulation against legal, technical and political considerations. Participants will look at the core principles of economic regulation and antitrust with a focus on network access, pricing and rate-making in the current converging landscape.	The role of regulation in the wider economic context	Dr Windfred Mfuh Telecoms Regulatory and Engineering Consultant and Postgraduate Programme Director, Institute of Applied Entrepreneurship, Coventry University, UK



15.00	<ul style="list-style-type: none"> Understanding spectrum and the digital dividend Numbering as a public good and a key revenue generator 	Participants will be provided with an overview of radio spectrum with a focus on the 'Sweet Spot', the digital dividend and service-based regulation.	There will also be an overview of telecoms numbering in the convergence or smart devices era with a focus on customer choice and revenue generation.	Dr Windfred Mfuh Telecoms Regulatory and Engineering Consultant and Postgraduate Programme Director, Institute of Applied Entrepreneurship, Coventry University, UK
16.00	Refreshments			
16.30	Single or converged regulators?	Perspectives on regulatory structures in convergence and how to promote convergence to develop ICT and broadband markets.		Dr Marianne Treschow, Former Director General, the Swedish Post and Telecom Authority(PTS), Founder and Chief Executive Officer, TreschowConsulting
17.00	Close			
Tuesday 7 Oct 14	Setting the ICT4D Scene			
09.30	Recap from previous day and introduction to policy issues			Professor Tim Unwin, Secretary-General, Commonwealth Telecommunications Organisation
10.00	The role of ICTs in development – the big picture	This session explores the bigger picture and the role of ICTs in development, from their potential contribution to economic growth, to their role in education and health. There is nevertheless evidence that ICT “accelerators” tend to increase existing inequalities in society rather than reduce them, unless very careful policies are in place to ensure that the interests of the poorest and most marginalised are served. This is a key role for regulators.	This session will focus on the impacts of ICT4D.	Professor Tim Unwin, Secretary-General, Commonwealth Telecommunications Organisation
11.00	Group photograph, Refreshments and networking			

11.30	Group exercise: Key ICT4D agendas and challenges faced by participants in their countries	This session requires participants to highlight the main ICT4D agendas in their countries, and what they think are the key challenges that they face in their roles. The outcomes will be used to shape some of the discussions that follow over the course duration.	These outcomes will be used to shape subsequent discussions, with answers being given on the last day	Professor Tim Unwin, Secretary-General, Commonwealth Telecommunications Organisation
12.00	The relationships between the board and the executive committee	What is the purpose of 'governance'? What does 'good' governance mean? What about the relationship between the board and the executive team? The Chair and the Chief Executive Officer? How can board members help ensure they are effective?	This session will be an opportunity to discuss these questions and others delegates would like to raise.	Christopher Banks CBE, Chair, Public Chairs' Forum
13.00	Lunch		Buffet lunch in CTO premises	
14.00	Influencing global decisions on ICTs – the role of international organisations (ITU Study Groups, and CIG) and fora (WSIS, WCIT, TDAG, WTDC, CTO, ICANN, GAC, and IGF)	This session describes the international framework and agendas for ICTs; the key organisations involved; and behind-the-scenes decisions on issues such as standards or migration from analogue to digital broadcasting. Technical, political and economic drivers at an international level as discussed, drawing parallels with other sectors.		Marcel Belingue, Senior Manager, Head of Membership & Communications, Commonwealth Telecommunications Organisation
15:00	Postal Regulation			Steve Hannon, Non-Executive Director of Guernsey Post Ltd and current elected chair of Commonwealth Conference of Postal Administrators
15.30	Cyberspace - Internet	Cyberspace encompasses the internet, mobile and fixed -line access, all the networked machine-to-machine communications and other networked communications that are beyond the World Wide Web and the content that runs through it. Cyberspace provides unparalleled access, helping us to bridge the digital divide while influencing every aspect of our economic and social activities. It is expected to grow from 2 billion to 4 billion users by 2020, many in developing countries. The way we govern cyberspace, ensure the security of the network, content and users and leverage it for socio-economic growth is a key challenge faced by many policymakers and regulators.	This session will look into cyberspace governance and leveraging it for socioeconomic growth.	Lasantha De Alwis, Director/Head of Operations Department & Corporate Secretary, Commonwealth Telecommunications Organisation



16:00	Afternoon refreshments and networking			
16.30	Consumer issues and management	In a highly competitive and fast-moving environment such as the ICT sector, minimising liability while maximising profitability and shareholder value often takes precedence on end-users' interests, especially consumers.	This session reviews the rationale for consumer protection in different market scenarios, and investigating methods such as consumer complaints, unfair practices, and network performance data will be discussed.	Marcel Belingue, Senior Manager, Head of Membership & Communications, Commonwealth Telecommunications Organisation
17.00	Close of day two			
19.30	Dinner hosted by CTO		In central London	
22.00	Return to accommodation			
Wednesday 8 Oct 2014	Regulation in Practice			
09.30	Recap from previous day			Marcel Belingue, Senior Manager, Head of Membership & Communications, Commonwealth Telecommunications Organisation
10:00	Case study - Ofcom	Introduction to Ofcom and its approach to regulation.		Chris Woolford, Director of Spectrum and International Policy, Ofcom
11.00	Morning refreshments and networking			
11.30	Case study: Universal service and access funds: For and against key political and social stakeholders	Universal service and access funds have a lot to offer, the practical reality is often that their use is fraught with difficulties and allegations of misappropriation of funds. This session will conclude with a discussion of possible alternative models to achieve universal access and service.	This session explores the various arguments in favour of and against the use of universal service funds seeking to ensure that digital technologies are used as extensively as possible, particularly by poor and marginalised communities	Professor Tim Unwin, Secretary-General, Commonwealth Telecommunications Organisation

12.15	Networking lunch		Buffet lunch in CTO premises	
14.00	Microsoft Presentation	A mobile first/cloud first world secure cloud (cloud + cyber)		David Pollington Director of International Security Relations, TwC Security, Microsoft
		Dynamic spectrum access for more efficient spectrum use. A UK approach of utilisation and ongoing pilots.		Andrew Stirling Chair, Centre for White Space Communications, University of Strathclyde Jim Beveridge Senior Director, International Technology Policy, Microsoft
		UK's converged approach to communications regulation and the market's response in an EU context.		Andrew Stirling Chair, Centre for White Space Communications, University of Strathclyde Jim Beveridge Senior Director, International Technology Policy, Microsoft
15:40		An overview of the new and efficient compression technologies which can be utilised for broadcast and broadband		Adriana Mattei Director, Zetacast, an independent technology consultancy Ken McCann Director and co-founder, Zetacast, an independent technology consultancy
16:00		Afternoon refreshments and networking		
16:20		Voluntary agreements in the EU – A new approach to regulation. Example energy efficiency		Adriana Mattei Director, Zetacast, an independent technology consultancy Jim Beveridge Senior Director, International Technology Policy, Microsoft

16.40		Microsoft Citizens		
17.00	Close of day			
Evening	Free		Preparation of questions for next day	
Thursday 9 Oct 2014	Views from the Private Sector			
09.30	Site visit to BT		Morning site visit to BT offices to learn about their approach to regulatory frameworks	
	Presentation at BT	Functional Separation: rationale, modalities and benefits		Matt Cherry, Head of UK Regulatory Policy, BT Group
	Presentation at BT	Superfast fixed broadband deployment: organisation of government/industry collaboration in the UK		Garry Miller, Head of UK Public Policy, BT Group
	Presentation at BT	Focus on BT's non-UK business and its regulatory priorities		Alex Tomb, Director of Global Regulatory Affairs, BT Global Services
12:30	Visit to Facebook office			
13.15	Lunch at Facebook office		Lunch at Facebook	

14.00	Presentation by Facebook	A team of experts from Facebook's EMEA team will provide an introduction to Facebook and explain how it works with governments and regulators across the globe on internet policy issues. The team will provide insights on a range of topics including: Facebook's policies; privacy and safety; Facebook and Governance; Facebook's growth in Africa; Internet.org; and internet governance.		Simon Milner, Policy Director, UK, Middle East and Africa, Facebook Ebele Okobi, Head of Policy, Africa, Facebook Rosa Birch, Head of Policy Programmes, EMEA, Facebook Nicola D'Elia , Head of Mobile Partnerships, Africa, Facebook Melina Violari, Head of Policy Co-ordination, EMEA, facebook Theo Lomas, Head of UK Politics and Government, Facebook
17.00	Close of day			
Friday 10 Oct 2014	Conclusions and Actions			Facilitated by Marcel Belingue, Senior Manager, Head of Membership & Communications, Commonwealth Telecommunications Organisation
09.30	A question of balancing interests: governments, regulators, private sector and citizens		Debate: teams put pressure on the regulator	
11.00	Refreshments and networking			
11.30	Preparation of personal action plans		Participants prepare their own action plans for when they return home	
12.15	Where to find out more, keeping in touch, and alumni network			
12.35	Certificates presentation			
13.00	Close of Workshop and Lunch		Buffet lunch in CTO premises	
14.00	Depart for guided tour of Central London			
17.00	End of tour and return to accommodation			

THE COURSE

The Commonwealth Telecommunications Organisation has created this programme in response to requests from its members. Each course will have between 20 and 25 participants, drawn from the boards of regulatory authorities in Commonwealth countries and beyond.

Key features of the course:

- Delivered by leading experts with real practical knowledge of telecommunications regulation;
- Highly interactive and delivered in a supportive atmosphere, enabling participants to ask the questions that they really want to have answers to;
- Includes visits to relevant organisations and companies in the UK;
- Flexible course content that can be adapted to the needs of participating organisations; and
- Participants will become part of an alumni network that is being specially created for delegates on the programme, through which they can continue to discuss aspects of regulation with their peers.

By participating in the course, delegates will:

- Understand the wider context of ICT for development within which ICT regulation operates;
- Understand the main issues facing boards of telecommunications regulatory authorities, and the choices they will have to make;
- Gain knowledge of the sources of information available to assist them;
- Provide opportunity to share experiences and challenges faced by board members in other Commonwealth countries and beyond; and
- Becoming a member of the CTO's regulatory board alumni network

FACILITATOR PROFILES

Professor Tim Unwin



Professor Tim Unwin was appointed Secretary General of the Commonwealth Telecommunications Organisation (CTO) in September 2011, and he also leads the CTO's activities on ICTs for people with disabilities and ICTs in education, focusing particularly on skills development and entrepreneurship. He serves on the ITU's m-Powering Development Advisory Board, as a member of the Advisory Council of the Alliance for Affordable Internet, as a Member of the UK Department for International Development's Digital Advisory Panel, and on the International Advisory Board of the International Multilateral Partnership Against Cyber Threats, (IMPACT). He has also been Chair of the Commonwealth Scholarship Commission since 2009, and a Commissioner since 2004. His continuing academic roles include his role as UNESCO Chair in ICT4D and Emeritus Professor of Geography at Royal Holloway, University of London, as well as Honorary Professor at Lanzhou University in China. He has written or edited 15 books and more than 200 academic papers and chapters, many of which focus on the use of technology in development practices. His latest edited book, *Information and Communication Technologies for Development*, was published by Cambridge University Press in 2009.

David Hemingway

David Hemingway is Senior Spectrum Manager for the BBC in London. Since joining the BBC in 1988, he worked in the Transmission Projects department before transferring to the Spectrum Planning Group in 2001. Since then, he has worked on the UK's TV digital switchover project, planning a transmitter network to cover the whole UK and introducing the world's first DVB-T2 High Definition transmission network, while at the same time delivering a digital dividend suitable for mobile broadband services.

As well as being part of the BBC's spectrum planning team working with the UK Government, Ofcom and other stakeholders on plans for switchover to digital radio and investigating options for further UHF spectrum release, since June this year, he has been Chairman of the EBU's Spectrum Management and Regulation group.

Dr. Marianne Treschow



Dr. Marianne Treschow, the former Director General and member of the Board of the Swedish Post and Telecom Authority(PTS) was appointed as the CTO (Commonwealth Telecommunications Organisation) Ambassador for Scandinavia in 2010. She is also Senior Advisor to Ericsson Group, Advisor Europe to VoIP Solutions, founder and CEO of TreschowConsulting, expert to Global Network Women in ICT (WITNET), member of the Royal Academy of Engineering Sciences(IVA) and member of the Swedish Institute of International Affairs. In addition to a long career in PTS she has also held a number of important positions in Sweden including Director of the Swedish Space Agency, Director of the Swedish Natural Sciences Research Council and Ass Professor in structural chemistry at the Stockholm University. Among the many international positions she has held are in the European Commission as a member of the troika Board and Chair of the Radio Spectrum Policy Group (RSPG) 2006-2010, head of delegation of the European Regulators Group(ERG) 2004- 2010 and Councilor to the ITU and its Council 2006-2010

Marcel Belingue



Marcel Belingue is Senior Manager, and Head of Membership and Communications at the CTO, a role he was appointed to in September 2013. Prior to this, he managed CTO's ICT capacity development and training programmes from 2006 to 2013, including the development and delivery of numerous ICT policy and regulation training programmes. He joined the CTO in 2004 as Marketing Communications Manager in 2004, after over 8 years in advertising and publishing. Recent related courses include Introduction to ICT Regulation delivered to Ghana's National Communication Authority in July 2013. Mr Belingue holds a degree in Law (1997) and a Master's degree in International Communications & Development (2002). Mr Belingue speaks English and French.

Dr Windfred Mfuh



Dr. Windfred Mfuh is an ITU Expert in Strategy, Competition & Regulation, Senior Lecturer in Strategy and Entrepreneurship, Institute of Applied Entrepreneurship, Coventry University, UK, in charge of the management and development of Postgraduate and Executive Programmes. He is also Associate Fellow of Warwick Business School, UK. Windfred has worked with a range of regulatory organisations in various capacities on engineering and management projects for the last 16 years. His latest assignment involves Digital Switchover in Cameroon, change management to achieve 'Delta State beyond oil' strategy in Delta State Nigeria, complete market analysis and full spectrum valuation/pricing to accommodate 3G and 4G services for the Kingdom of Thailand in collaboration with Chalmers University of Sweden. Previously, Windfred served as Doctoral and then Lead Researcher at the Centre for Management under Regulation, Warwick Business School, University of Warwick (2006 – 2011). He also served in Cameroon's Ministry of Post and Telecoms for 10 years (1993-2003) in various capacities and served on several committees and working groups across Africa in areas as diverse as spectrum engineering, liberalisation, competition policy and general regulation. Windfred holds a PhD in Strategic Management and Policy from the University of Warwick Business School, an MSc in Operational Telecoms, an MEng. in Telecommunications and a BSc in Analytical Sciences.

Chris Banks



Chris Banks has combined a career in national and international food and drink businesses with an increasing involvement in the UK public sector. Chris was Managing Director of Coca-Cola Great Britain from 1997 to 2001 and before that he was in national and international marketing and general management roles with Grand Met (now Diageo), Allied Domecq, HP Bulmer and Mars. In 2001 he founded Big Thoughts, the award-winning company he set up as part of a management buy-out from The Coca-Cola Company, to focus on innovation in food and drink. Chris successfully built the company and sold it to trade purchasers. Chris has held public roles since 1998 and is currently Chair of the Public Chairs' Forum (PCF), a network for Chairs of public bodies working to improve the efficiency and effectiveness of public services. In November 2014, he takes up the role of Chair of the Quality Assurance Agency, the independent body entrusted with monitoring, and advising on, standards and quality in UK higher

Steve Hannon



Steve Hannon serves as a Non-Executive Director of Guernsey Post Ltd (GPL) and, GPL are the current elected chair Postal Administration of CCPA. Steve enjoyed a lengthy and distinguished career within Royal Mail. Since then he has not only worked for GPL but also - through his separate Consultancy activities - worked with a number of Postal Regulators including Postcomm, Ofcom, ComReg (the Postal Regulator in the R-o-I) and CA (the Postal Regulator in Kenya). He has also worked on Postal Regulatory issues for the European Commission

Jim Beveridge



Jim Beveridge is responsible for driving Microsoft's International Technology Policy Initiatives. Prior to joining Microsoft, Jim worked for Pace Micro Technology as General Manager of their Digital TV Division. He is a member of the Geneva based, DVB Steering Board, and Chairman of the Brussels based, Digital Interoperability Forum, defining next generation Digital Media Standards and Regulation. Jim is a regular presenter at ITU-D events. Jim started his technology career in Motorola Semiconductors, working in Scotland and Germany. He held a number of senior positions in their Microprocessor, Microcontroller and Communications Divisions. During his time working as Gartner/ Dataquest's Semiconductor Divisional Head, Jim provided strategic advice to the management of Semiconductor Corporates and Start Ups across the globe.

In Microsoft, Jim has worked for Windows, Entertainment and Devices, Corporate Standards and Law and Corporate Affairs. For TPG, Jim leads on Spectrum, Internet Governance and M2M/IOT. A native of Scotland, Jim studied Electrical Engineering at Glasgow University and for recreation enjoys sailing the, sometimes sunny, Western Isles of Scotland.

Ken McCann



Ken McCann is a director and co-founder of Zetacast, an independent technology consultancy company specialising in digital TV and related systems. Prior to founding ZetaCast in 2002, Ken worked at Philips, Symbionics and NTL. Ken contributed significantly to the development of the MPEG-2 standard and is now working on the next generation video coding standard, known as High Efficiency Video Coding (HEVC). Ken has chaired the DVB technical group responsible for audio-visual coding specifications (TM-AVC) since its inception around 20 years ago.

Adriana Mattei



Adriana Mattei is a director of Zetacast with over 10 years of international experience at the leading edge of the new services emerging from the convergence of digital broadcasting, IT and telecommunication technologies. She represents major industry players in EU bodies, working together with the industry to contribute to EU policies and regulations. Adriana has a degree in Electronic Engineering from Southampton University and a post-graduate diploma in Business Studies from Warwick University.

Andrew Stirling



Andrew Stirling is a media strategist with considerable commercial and regulatory experience. As an ex-regulator working on Digital Switchover Strategy in Ofcom and its predecessor (ITC), Andrew has first-hand experience with the development of the UK's convergence regulatory approach to Communications. He is also a regular course organiser and lecturer on trends in Communications, for policymakers and broadcast industry professionals at the University of Westminster. For Microsoft, he chaired a consortium of companies in a trial of white spaces / dynamic spectrum access technology in Cambridge (partners included BBC, BSkyB, BT, Microsoft, Nokia, Samsung and Virgin Media) – which took place from 2011 to 2012. He is Chair of the Centre for White Space Communications, at University of Strathclyde, where he is also an honorary lecturer. Also in Glasgow, Andrew was appointed to the Advisory Board for the £24m UK Future City Demonstrator project.

- For the BBC Trust, Andrew conducted a review of television commissioning and production and the opportunities for independent producers
- He helped BT secure spectrum capacity for a pioneering mobile TV service
- For BreakingTrends.com, Andrew interviewed company founders, politicians and sector visionaries in China, Korea and California to help leading UK brands plan their future strategies
- Andrew studied Physics at Imperial College, London, and his first position was with BBC R&D, working on new digital production and distribution concepts for broadcasting.

Simon Milner



Simon Milner is Facebook's Policy Director for UK, Middle East and Africa, responsible for representing the company on issues such as privacy, safety, security and internet access. He joined the company in January 2012. He is a Board member of the UK Council for Child Internet Safety, of the Family Online Safety Institute and is a Non-Executive Director of the Tinder Foundation. He previously held senior roles with BT and the BBC.

Ebele Okobi



Ebele Okobi is the Head of Public Policy, Africa at Facebook, where she leads the company's public policy work for sub-Saharan Africa. Prior to Facebook, Ebele was the Global Head and Senior Legal Director for Human Rights at Yahoo, where she focused on issues related to privacy, free expression and access.

Ebele previously worked as a corporate lawyer at Davis Polk & Wardwell in New York, Paris and London, a policy fellow at Consumers Union (a consumer rights advocacy non-profit) in San Francisco, a director of Advisory Services at Catalyst (a non-profit with the mission of advancing women in business) in San Jose and Amsterdam and at Nike's EMEA

headquarters in Amsterdam, where she created marketing, corporate responsibility and business development strategy for Africa, NikeWomen and Nike Digital. In 2001, she took a sabbatical to volunteer for human rights organizations in the US and Senegal.

Ebele was a founding member of the Global Network Initiative Board from 2008 to 2014, and is a life member of the Council on Foreign Relations. She earned a BA in Psychology from the University of Southern California, a JD from Columbia Law School and an MBA Certificat des Études from HEC-Paris.

Rosa Birch



Rosa Birch is Head of Policy Programmes EMEA for Facebook and manages strategic partnerships, special projects and programmes for the EMEA Public Policy Team. Before this, Rosa was Associate Manager on Facebook's UK & Ireland Public Policy team. Rosa joined the company in June 2010 and has worked on a range of policy issues including safety, privacy and working with public sector organisations helping them to maximise their use of Facebook. Prior to joining Facebook, Rosa managed a UK Member of Parliament's office focusing on community engagement.

Nicola D'Elia



Nicola D'Elia is the EMEA Growth & Partnerships Head at Facebook. Nicola joined Facebook in January 2012. Based in London, he looks after Facebook growth strategy and mobile partnership for EMEA. Prior to joining Facebook, Nicola worked for the GSMA Development Fund. Based in Uganda, he managed the rural connectivity and Green Power for Mobile initiatives. Nicola also worked for Accenture within the Communication and High Technology division in Italy and Germany. While with Accenture, Nicola spent a year in Namibia working with the Ministry of Education on a business partnership with Voluntary Service

Overseas. Nicola also worked with a non-profit humanitarian organisation in the Middle-East providing assistance to Iraqi IDPs. Nicola holds a MSc in Telecommunication Engineering from the University of Pisa and earned an MBA with distinction at Cambridge Judge Business School, where he was a Sainsbury Scholar.

Melina Violari



Melina Violari is Head of Policy Co-ordination, EMEA at Facebook. She joined Facebook in 2011, when she set up Facebook's Brussels office. She is now managing public policy for the EMEA region in the Facebook London office. Melina has extensive experience from the EU sector. Before joining Facebook, she was working as a regulatory affairs manager at Hutchison Whampoa 3G Europe, working Internet and technology related issues. She has also worked extensively on copyright and intellectual property issues as a junior government relations' consultant at Bertelsmann's Brussels office. Furthermore, Melina has working

experience both from the EU institutions - the European parliament and the European Commission.

Melina is an LLB graduate with honours from the University of Southampton. She continued her studies in the legal field and attained her LLM, European legal studies & media law, with merit from King's college London. Melina is since 2004 a qualified lawyer.

Theo Lomas



Theo Lomas is Facebook Head of UK Politics and Government at Facebook. He joined the Politics and Government Outreach team as the region's elections and campaigns specialist. He advises politicians, public figures, Government organisations and political parties on the intersection of elections, politics, citizen engagement and digital diplomacy on Facebook. Since joining Facebook, he has overseen a number of projects including organising Facebook's first official debate in Europe - 'The Facebook STV Scottish Independence Referendum debate'. Theo has a background in political campaigns and has worked on national, regional and local campaigns across the UK, Africa, the Middle East and Australia.

Lasantha De Alwis



Lasantha De Alwis is the Head of the Operations Department/Corporate Secretary at the CTO, in which capacity he liaises with the CTO member institutions and partner organisations to ensure that members' and partners' priorities are properly reflected across the entire range of CTO activities. This position provides Lasantha with an expert knowledge of the needs and wants of Commonwealth countries. One of his key objectives is to promote inter-Commonwealth cooperation as a mechanism to assist the less developed members of the Commonwealth.

Lasantha has been closely involved in the CTO's engagement in the field of Digital Broadcasting Switchover and also leads the CTO's work on the focus theme of cybersecurity.

Lasantha is an Attorney-at-Law and also holds a Masters in Business Administration. He initially spent nine years in the banking sector in Sri Lanka, before joining Sri Lanka Telecom, the leading telecommunications company in Sri Lanka, first as the Head of Legal and then as the Acting Chief Administration Officer. He worked at Sri Lanka Telecom for four years and joined the CTO in 2004.

Matt Cherry is Head of UK Regulatory Policy, BT Group

Gary Milner is Head of UK Public Policy, BT Group

Alex Tomb is Director of Global Regulatory Affairs, BT Global Services