COMMONWEALTH
TELECOMMUNICATIONS
ORGANISATION

# Diploma **Telecommunications Management Studies** Course

HOSTED BY ICASA INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA

ACCREDITED BY UKTA UNITED KINGDOM TELECOMMUNICATIONS ACADEMY

**SOUTHERN AFRICA REGION**

Johannesburg, South Africa

**1 February 2023**

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## COURSE OVERVIEW

**The telecommunications sector is among the fastest growing in the world today. Driven by rapid technological innovation, and customers' insatiable requirements for efficiency and speed, the industry is constantly changing and evolving. This rapid pace presents immense business challenges for organisations involved in the sector as it is difficult to keep abreast of the developments and to understand its potential impact on its operations and products.**

The Diploma in Telecommunications Management Studies (DTMS) course is designed to provide participants with the knowledge and the skills that will enhance their ability to master the changes in the business and technical environment for operational effectiveness. The course will examine the essential elements of technology evolution, emerging and immersive technologies which have disrupted and are dismantling the traditional institutional, legal and regulatory frameworks. Participants in the DTMS course will help better understand the challenges of creating value through enterprise and will be provided with tools for effective telecommunications management.

The practical, hands-on approach of this DTMS course will lay a significant foundation of understanding while it challenges participants to embrace change through its interactive and enriching sessions.

## COURSE STRUCTURE

The course consists of sixteen compulsory modules of which eight are Technical and eight Business Management modules.

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## TECHNICAL MODULES

Telecoms Fundamentals (TF)

Spectrum Management (SM), Fixed and Wireless Networks Planning (FWNP)

Telecom Markets (TN), Next Generation Network (NGN) Services & Impact on Network Resources (INR)

Network Interconnect (NI) Cybersecurity

Telecoms Policy and Regulation (TPR) Emerging and Enabling Technologies (EET) Risk Management and Business Continuity (RMBC)

## BUSINESS MANAGEMENT MODULES

Business Environment & Strategic Management (BESM)

Telecommunication Marketing & Sales (TMS) Customer Service Management (CSM) Strategic Human Resources Management (SHRM)

Telecommunications Financial Management (TFM)

Business Case & Project Management (BCPM) Business Transformation & Change Management (BTCM)

Business Communication (BC)

Assimilate ICT industry knowledge and acquire skills needed by organisations worldwide through the Diploma in Telecommunications Management Studies

## BENEFITS OF STUDYING THE DTMS

Internationally recognised qualification

Gain credits that give access to undergraduate courses or professional courses

Increase employability and widen your prospects

## ENTRY REQUIREMENTS

A-Levels (or equivalent)

Employees with at least two years' working experience

Postgraduates with non-technical background

## TARGET AUDIENCE

Supervisors, Team Leaders, and Managers

Heads of Department

General Managers

Managing Directors

Technicians

IT Specialists

Regulators

Policymakers

Lawmakers

Anyone new to Telecommunications

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| COURSE FEES | PDT Member | Non-PDT Member |
|---|---|---|
| Course Fee (£) | £1,500 | £2,000 |
| Awarding Body Fee (£) | £150 | £150 |
| Exam Fee (£) | £150 | £150 |
| Total Course Fee Per Student (£) | £1,800 | £2,300 |

## ENROLMENT

To enrol for the Course or to request the DTMS Course Brochure, please contact the Commonwealth Telecommunications Organisation's Capacity Development and Training team:


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